

**SAMPLE PHYSICIAN APPEAL LETTER  
FOR PROMETHEUS® Celiac PLUS**

*(Please edit appropriately based on your patient's medical history and treatment experience.)*

<DATE>

John Smith, Medical Director  
Red Cross Red Shield  
P.O. Box 12345  
Los Angeles, CA 90060

Dear Dr. Smith:

I am writing to appeal your decision about medical coverage for the PROMETHEUS® Celiac PLUS test for my patient, Jane Doe. I am Ms. Doe's gastroenterologist practicing at Sunnyvale Community Hospital in San Diego, CA. I respectfully request that you reconsider your decision based on the medical necessity of this test for the diagnostic evaluation of this patient.

**PATIENT INFORMATION**

My patient has a history of diarrhea, GI bleeding, and bloating.

***(List information relevant to the patient's symptoms, treatment and test results if applicable)***

Patient: Jane Doe  
ID: XXX123456789  
Provider: Ulysses Grant, MD  
Claim #: 111111  
Date of service: July 4, 2005  
Original Claim: \$799.00  
Date of EOB: December 31, 2005  
Explanation of Benefits (EOB):

1. Out-of-network deductibles/rates applied
2. Laboratory services available through a capitated laboratory
3. Laboratory testing not considered medically necessary

***(List information provided on the patient's insurance EOB)***

**TEST DESCRIPTION**

PROMETHEUS Celiac PLUS includes both PROMETHEUS® Celiac Serology and PROMETHEUS® Celiac Genetics.

PROMETHEUS Celiac Serology is a comprehensive serum antibody panel. If testing detects positive Anti-gliadin IgA, Anti-Endomysial IgA, and/or Anti-Tissue Transglutaminase IgA markers, celiac disease is likely. If the Anti-gliadin IgG markers are detected and the patient has a Total Serum IgA deficiency, celiac disease is also suspect.

PROMETHEUS Celiac Genetics analyzes a patient's genetic profile for genes specifically associated with celiac disease. The result can predict with a greater than 95% to 100% chance that the patient does not have celiac disease. It could also show that the patient is very unlikely ever to develop the disease. Alternatively, the results may show that a patient does have genes associated with celiac disease and that they are at increased risk of developing symptoms, even if your serology (antibody) levels are low.

PROMETHEUS Celiac PLUS is offered only at Prometheus Laboratories Inc., a clinical reference laboratory in San Diego, California. Prometheus is CLIA certified and CAP accredited. All laboratory tests have been validated in accordance with the guidelines established by these and other applicable agencies. Extensive studies have been performed. Currently, Food and Drug Administration (FDA) approval is not required for testing performed by Prometheus.

**NETWORK PROVIDER SERVICES**

I chose Prometheus to perform PROMETHEUS® Celiac PLUS instead of alternative in-network laboratory testing because Prometheus is the only laboratory offering comprehensive sequential serologic and genetic testing for celiac disease that can help exclude or confirm celiac disease in potential celiac patients.

**>AND/OR<**

I ordered the test and directed my patient to an in-network laboratory which does not offer PROMETHEUS Celiac PLUS. I have made a good-faith attempt to follow insurance guidelines and was unaware of the referral to an out-of-network provider.

**LABORATORY AND PHYSICIAN INFORMATION**

For additional information about PROMETHEUS Celiac PLUS contact Prometheus Laboratories Inc. at 1-888-423-5227. If you require additional medical information, please feel free to contact me at XXX-XXX-XXXX.

**REFERENCE MATERIALS**

- Fasano A, et al.: Prevalence of celiac disease in at-risk and not-at-risk groups in the United States. *Archives of Internal Medicine*. Feb. 9, 2003;163:286-292
- Kaukinen K et al.: HLA-DQ typing in the diagnosis of celiac disease. *The American Journal of Gastroenterology*. 2002;97(3):695-699
- Green PHR, Jabri B: Coeliac disease. *The Lancet*. 2003;362(9381): 383-391

Please approve full coverage for PROMETHEUS Celiac PLUS or at least apply in-network benefit coverage for this test.

Thank you for your prompt attention. I look forward to receiving a written response from you within two weeks.

Sincerely,

Ulysses Grant, MD  
Sunnyvale Community Hospital  
12345 Sunnyvale Road  
San Diego, CA 92121  
XXX-XXX-XXXX

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